

Community Power

Important information for residential net metering customers

Community Power is a municipal program designed to deliver competitive prices and more renewable energy options to all electric customers. Due to limitations with the utility billing system, Community Power cannot offer full net metering value for all net metering customers.

The following customers should not participate in Community Power:

- Hosts of Group Net Metering
- Solar customers with systems built since 2018 (or unknown)
- Customers who receive monetary credits for supply on their electric bill from solar panels or other qualifying energy production for more than 1-2 months of the year

The following customers may participate in Community Power and receive the benefits of the program:

- Members of Group Net Metering groups
- Customers with older solar systems (NEM 1) that receive full kWh credits on their bills
- Customers without solar panels or net metering systems

Net metering customers that enroll in Community Power keep their current bank of kWh credits or dollars. Going forward, all earned kWh credits or dollars will be applied to reduce the cost of future bills, as usual.

Customers with older systems that were registered with the utility before September 1, 2017, are on the NEM 1 tariff, and receive full kWh credits on their electric bills, will continue to receive full kWh credit for their excess production. Enrolled customers that purchase more electricity than they sell may elect to choose a higher renewable energy option up to 100% NH Class I RECs for their purchases.

Customers with newer systems registered with the utility after September 1, 2017, on the NEM 2 tariff, or receiving monetary credits on their bills will not receive the supply credit on their electric bill for excess monthly production. NEM 2 customers that purchase more electricity than they sell (no monthly credits) in the summer months may benefit from Community Power.

Net metering customers that meet Eversource's minimum threshold to receive a cash-out check may want to request their cash-out before joining Community Power. If enrolled, and while participating, customers will not have access to a cash-out payment from Eversource, though the benefit still accumulates.