



Dunbarton Community Power Notice to Customers

11-17-2025

The Town of Dunbarton is pleased to be launching our electricity supply program, Dunbarton Community Power, with electricity supplier Direct Energy Services, LLC (“Direct Energy”). Dunbarton Community Power is a town-operated group purchasing program that pools the electric use of residents and businesses in order to provide competitively priced electricity supply options. The Dunbarton Community Power Plan was approved by Dunbarton voters at Town Meeting 2024, and by the NH PUC as required under NH RSA 53(E).

The Dunbarton Community Power Committee will host a public meeting Monday December 1, 2025, 6:30 pm at Town Offices, 1011 School Street, Dunbarton NH 03046. There will be a short presentation and Q&A session with consultant ECM Power LLC.

Your electricity account is eligible for automatic enrollment in the program and is scheduled for enrollment in the Dunbarton Community Power Default rate starting on your meter read date in January 2026. No action is required to receive this option.¹

You may opt out if you choose not to participate. The deadline is 12-25-2025. If you do participate you may opt out any time without penalty and return to the utility default service effective on your next available meter read date. If you opt out and then return to the program, you may be charged a different rate.

If you participate in Dunbarton Community Power, it will change the source and cost of your electricity supply. It will not affect the delivery of electricity from your distribution utility, Eversource or Unitil.

The table below shows pricing and other information for Dunbarton’s electricity supply options and a comparison to Eversource and Unitil current default service supply rates.

Dunbarton Community Power Electricity Rate Options					Utility rate (If you opt out)		
	Basic	Green Default (automatic)	Plus 10% Renewable	100% Renewable	Eversource	Unitil Residential	Unitil small commercial
Rate	\$0.11160	\$0.11200	\$0.11550	\$0.14100	\$0.11196	\$0.11777	\$0.11050
Renewable Energy	25.2%	26.2%	35%	100%	25.2%	25.2%	25.2%
Term	11 months (January 2026 to December 2026)				Utility supply rates change every 6 months February 1st and August 1st		

Dunbarton Community Power cannot guarantee savings for the entire contract term because utility default service rates are not known for the entire contract term.

¹ If you are currently receiving electricity supply from a competitive supplier and received this opt-out letter in error, you must notify the program supplier promptly, **Direct Energy Services at (866) 968-8065**. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

HOW THE PROGRAM WORKS

- If you participate in Dunbarton Community Power, the impact on your electricity bill will be:
 - The Supplier portion of the bill will change to reflect your participation in Dunbarton's program.
 - Your distribution utility, Eversource or Unitil, will continue to provide all delivery services, including responding to power outages, and they will continue to send you the electricity bill.
 - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits. Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Any applicable taxes will be added by your utility to your bill. The town will announce price changes at least 30 days before any such price change takes effect. Product details will be available on the program's website, <https://Dunbartoncommunitypower.com>.²
- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS). Some products add voluntary renewable energy, as indicated. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.
- **Group net metering hosts and customers with solar panels that receive monetary credit for supply** on their electric bill should not participate in the program to avoid losing the supply portion of their credit. All net metering customers should make an informed decision regarding participation in the program before enrolling. For more information, see the net metering FAQ on the program website, <https://Dunbartoncommunitypower.com>.

NEXT STEPS

- No action is necessary to receive the 'Dunbarton Green Default' electricity option.
- To choose an optional product call the program supplier or submit a request on the program website.
- To opt out before enrollment you must take one of the following actions on or before 12- 25-2025:

Call the program supplier Direct Energy Services at (866) 968-8065	Complete and mail the enclosed opt-out card	Submit the opt-out form on the program website https://Dunbartoncommunitypower.com
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QUESTIONS & SUPPORT

For more information and customer support visit the program website:

<https://Dunbartoncommunitypower.com> or

call the program supplier: **Direct Energy Services at (866) 968-8065.**

If you have questions about the delivery services portion of your bill or about utility default service, contact your distribution utility **Eversource (800) 662-7764**, or **Unitil (888) 301-7700**.

² The program website <https://Dunbartoncommunitypower.com> is hosted by the Town's Community Power consultant ECM Power LLC at <https://ecmpower.com/communities/Dunbarton>.