



# Town of Plaistow Community Power Opt-in letter

10.8.2025

The Town of Plaistow is pleased to be launching our electricity supply program, Plaistow Community Power, with electricity supplier Direct Energy Services, LLC (“Direct Energy Services”). Plaistow Community Power is a town-operated group purchasing program that pools the electric use of residents and businesses in order to provide competitively priced options. The Plaistow Community Power Plan was approved by Plaistow Select Board in October 2023, by Plaistow voters at Town Meeting 2024, and by the NH PUC as required under NH RSA 53(E). Please read on to learn about the program and your options for participation. **You can also learn more at a community meeting on Wednesday, October 29<sup>th</sup> at 6:30 pm on the 2<sup>nd</sup> floor of the Town Hall, in the Great Hall, 145 Main St. Plaistow, NH 03865.**

Our records show that your electricity account is served by a competitive supply contract or otherwise ineligible for automatic enrollment. Therefore, your account is not eligible for automatic enrollment in the program, but you can opt in to join the program.

There is no cost to participate in the program, and if you do participate, you can change products or leave the program at any time without penalty effective on your next available meter read date. Please check with your current supplier or net metering tariff if applicable before enrolling to avoid possible early termination fees on your current contract or reduction in net metering supply credits.

If you participate in Plaistow Community Power, it will change the source and cost of your electricity supply. It will not affect the cost or quality of service for the delivery of electricity from the utility, Until.

The table below shows pricing and other information for Plaistow’s electricity supply options and a comparison to Until’s current Default Service supply rates for residential and small business customers.

Plaistow Community Power Electricity Rate Options				Until (if you opt out)	
	Default (automatic)	Plus 10% Local Green	100% Renewable	Residential	Small commercial
Rate	\$0.11400	\$0.11790	\$0.14340	\$0.11777	\$0.11050
Renewable Energy	25.2%	35.2%	100%	25.2%	25.2%
Term	24 months (December 2025 to December 2027)			6 months thru Jan 31, 2026	

Plaistow Community Power cannot guarantee savings for all customers or for the entire contract term because utility rates change every six months and are not known for the entire contract term.

## HOW THE PROGRAM WORKS

- If you participate in Plaistow Community Power, the impact on your electricity bill from Unitil will be:
  - The Supplier portion of the bill will change to reflect your participation in Plaistow's program.
  - Unitil will continue to provide all delivery services, including responding to power outages, and Unitil will continue to send you the electricity bill.
  - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits.
  - Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Any applicable taxes will be added by Unitil to your bill. The town will announce price changes at least 30 days before any such price change takes effect. Product details will be available on the program's website, see below for program website and contact information.
- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS). Optional Plaistow products add voluntary renewable energy to total 35.2% and 100% renewable energy, respectively. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.
- **Group net metering hosts and customers with solar panels that receive monetary credit for supply (NEM 2.0)** on their electric bill should not participate in the program to avoid losing the supply portion of their credit. All net metering customers should make an informed decision regarding participation in the program before enrolling. For more information, see the net metering FAQ on the program website.

## NEXT STEPS

**To join Plaistow Community Power**, call the program's electricity supplier, **Direct Energy Services at (866) 968-8065**, or submit a request for the program default rate or an optional product at the program website, <https://plaistowcommunitypower.com>.<sup>1</sup> Be sure to check first with your current supplier before enrolling to avoid any possible early termination fees in your current contract.

If enrolled in the program, at any time in the future you may still opt-out of the program without penalty or switch to another program option by calling the program supplier, **Direct Energy Services at (866) 968-8065** or the utility **Unitil at (888) 301-7700**. Opting out is also available online on the program website <https://plaistowcommunitypower.com>. Changes to your program will be made on your next available meter read date and may take a month or two to show up on your electric bill.

## QUESTIONS & SUPPORT

For information or customer support about Plaistow Community Power, please visit <https://plaistowcommunitypower.com/> or call the program supplier, **Direct Energy Services at (866) 968-8065**.

If you have questions about the delivery services portion of your bill or about utility default service supply, contact the utility, **Unitil at (888) 301-7700** or by visiting their website at <https://unitil.com/>.

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<sup>1</sup> <https://plaistowcommunitypower.com> is hosted by the Town's CP consultant ECM Power LLC at <https://ecmpower.com/communities/Plaistow>.