

# Plaistow Community Power is Commencing Service in December

## Important information for electric customers in Plaistow

10-16-2025

For immediate release

The Town of Plaistow is pleased to be launching Plaistow Community Power, a town-operated group purchasing program that pools the electric use of residents and businesses for stable competitive new electric rates and options. The Plaistow Community Power Plan was approved by Plaistow Select Board in October 2023, by Plaistow voters at Town Meeting 2021, and by the NH PUC as required under NH RSA 53(E).

**A public meeting will be held Wednesday, October 29<sup>th</sup> at 6:30 pm on the 2<sup>nd</sup> floor of the Plaistow Town Hall, in the Great Hall, 145 Main St. Plaistow, NH 03865.**

There will be a presentation by ECM Power LLC, the Town's consultant for program implementation, and a Q&A session.

The Plaistow Community Power program is open to all customers in Plaistow. There are no individual contracts, and the program will never ask for personal customer or payment information. There is no cost to participate, and customers can leave the program at any time and return to utility default service on their next available meter-read date.

There will be no changes to the delivery of electricity, response to emergencies, or billing, which remain with the distribution utility Unitil for all customers.

Customers that participate will see their supplier change to "Plaistow Community Power" on their electric bill. The supplier, supply rate and contact number for the supplier are located on customers' Unitil electric bills in the section entitled "Electric Supplier Service".

**All customers in Plaistow will be sent a letter from the program on behalf of the Town in the next few weeks explaining the program and their options for participating.** Customers may want to keep this letter for reference.

Customers currently on Unitil utility default supply that wish to participate in the program do not need to do anything. These customers are eligible for automatic enrollment in the program and will be automatically enrolled in the program Default rate on their December meter read date unless they take action to opt out or choose another program option with more renewable energy.

Customers currently on competitive supply will stay with their current supplier. These customers are not eligible for automatic enrollment but may join the program. These customers should contact their current supplier before enrolling to avoid potential early termination fees from their existing supplier.

Customers currently on Unitil utility default supply that choose not to participate in the program must take action to opt out. There will be several convenient ways to do so after November 1st: complete, sign and return the postage paid opt-out card enclosed with their letter; call the supplier; or go online and complete the form on to the program website.

**The program term is 24 months through December 2027. Upon launch the program offers residential customers savings relative to the current Unitil residential supply rate.**

Plaistow Community Power cannot guarantee savings for all customers or throughout the term of the contract as the utility default service rates change every six months.

Two optional products with voluntary renewable energy above the state minimum up to 100% renewable are offered in the program. All renewable energy in the program is from sources eligible for NH Class 1 Renewable Energy Certification located in New England.

Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits. Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.

Group net metering hosts and customers with solar panels that receive monetary credit for supply on their electric bills (NEM 2 tariff) should not participate in the program to avoid losing the supply portion of their credit. Group members and customers on the older (NEM 1) tariff that receive full kWh credits on their electric bills may participate in the program. All net metering customers should make an informed decision regarding participation in the program before enrolling.

Forms and more information about the program including a net metering FAQ will be available on the program website after November 1<sup>st</sup>:

<https://plaistowcommunitypower.com/>.

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