

**8.15.2025**

**Plaistow Community Power summer update** *Prepared by ECM Power LLC, Peterborough, NH, contact: emanns@ecmpower.com*

Plaistow Community Power is working on a fall launch! All you need to know will be sent to your mailbox a few weeks before the program starts. Updates will be posted here too. No action is needed now. No action will be needed for most customers that want to enroll in the new program default rate for initial savings on their electricity supply.

Customer letters will be sent to every household in Plaistow a few weeks before the program starts using USPS first class mail bearing the official Town of Plaistow seal on the envelope and letter. Beware of copycat offers from competitive suppliers. Plaistow Community Power will never call you on the phone, or ask you for payment information, or to sign a contract.

Two versions of the Customer letter will be sent to customers depending on their eligibility for automatic enrollment in the program. Customers currently on utility default supply are eligible for automatic enrollment in the program. If the supply line of your electricity bill identifies your distribution utility as your supplier, then you are eligible for automatic enrollment in the program.

Customers eligible for automatic enrollment will be sent a letter that indicates they will be enrolled in the program default rate unless they take action within the opt-out period. It also includes program information, rates and terms that are finalized before the letters are sent. Eligible customers that want to be part of the program do not have to do anything to be automatically enrolled in the program default rate. An eligible customer that wants to choose a program option other than the default option may do so by calling the program

supplier or going online, as detailed in the letter. Instructions for eligible customers that want to opt out of the program are also detailed in the letter.

Customers that are not eligible for automatic enrollment are sent a different letter that informs them of the program and their options for participating. Customers on competitive supply are not eligible for automatic enrollment but are welcome to join the program default or optional products. These customers should first check with their current supplier for early termination fees before enrolling.

Net metering and TOU customers may receive either letter. These customers should review their options carefully before participating. Group net metering hosts and customers that receive monetary solar credits on their electric bills will lose their monetary credits and should call the supplier to opt out (not join) the program in most cases. Some net metering customers may benefit from lower program rates.

No action is required now. Information about your eligibility, program rates and terms, and options for participating will arrive in your mailbox a few weeks before the start of the program. Letters will include an invitation to a public informational meeting, notification of which will also be posted here. Watch here for updates.

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